Applied Operating Models: Design and Delivery Foundation

A 2-day course that enables the design, delivery, and governance of operating model transformation quicker and with reduced risk and cost

Course Description

The Applied Operating Models: Design and Delivery Foundation course introduces candidates to a clear, simple, and usable definition of an operating model and provides a common language (from the OMDDMS® standard) to understand how to design and deliver operating model transformation

- Learn how to identify and resolve typical problems and challenges facing operating model transformation

- Learn to understand the implications and impacts associated with operating model transformation

- Understand and be able to articulate big picture and detailed views of your operating model

- Be eligible for up to 15 CPD points and the option to be on a searchable certification register

- Know what to do on Monday!

- Additionally,

  ‣ Learn about Operating Models, Principles, the OMDDMS[1] Content Model, Decision Making and The Operating Model Transformation Practice

  ‣ Embed your knowledge and prepare for certification with quizzes throughout the course

  ‣ Work in cohorts on a case study to begin to learn how to apply OMDDMS in real-world situations

  ‣ Our instructors are highly experienced practitioners who add practical insights during these exercises

[1]OMDDMS = OMDDMS®

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What is OMDDMS®?

OMDDMS is the Operating Model Design Delivery and Management Standard and addresses a gap in operating model transformation standards

- The OMDDMS definition of an operating model is, 'A model that describes the way in which the organisation conducts its business and achieves its goals'
- An operating model provides a clear picture of how the various parts of an organisation work together, from the people and their roles, to the technology and systems used, to the procedures and policies in place and other resources used to create, deliver, and support its products or services
- OMDDMS allows organisations to respond and change confidently, drive innovation, manage risk, and operate more efficiently and sustainably
- OMDDMS provides the ground rules through an established and repeatable method, guidelines, best practices, principles, and structures
- OMDDMS is a standard that supports the delivery of sustainable operating model transformation
- A critical component of the organisation's strategy and determines how it will allocate resources, makes decisions, and interacts with stakeholders (internal and external)

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Running Order

The Applied Operating Models: Design and Delivery Foundation course increases the candidate's skills and gives a broad understanding of how to transform their organisations using the OMDDMS concepts and techniques

The Applied Operating Models: Design and Delivery Foundation course has been designed for specialists and non-specialists alike by providing an overview of the theoretical and practical resolution to operating model transformation challenges

- **Day 1 – Operating models and the Operating Model Design and Delivery Method**
  - Instructor-led day covering including introductions to OMDDMS, Operating Models, Strategy, The Content Model, and how to use the Operating Model Design and Delivery Method
  - Start the case study, exercises, and quizzes
- **Day 2 – Understanding capabilities and Organisation Design**
  - Your instructor explains the importance of principles, decision-making, organisation design and the relevance of capabilities and services
  - Understand the need for legal considerations and decision rights

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Learning Objectives

On completion of the course, candidates will be able to …

- Evaluate the effectiveness of governance structures, compliance with obligations, and the configuration of organisational structures in meeting the organisation's strategic goals

- Analyse the integration of capabilities, processes, human resources, and technologies to support the strategic direction and achievement of the organisation's intended outcomes

- Create a balanced approach that synthesises quick decision-making with strategic insight

- Instil core values to guide the transformation towards an efficient and effective operating model

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Who is this course for?

- This course is essential for all team members involved in operating model transformation:

  - Those who **Direct** - accountable for the transformation:

    - CEO, Board of Directors, Chief Operations/ Financial/ Strategy/ Technology/ Information Officer (CxO)
    - Chief Transformation Officer (CTO)

  - Those who **Manage** - govern the transformation:

    - Operating Model Transformation Director/Lead, Programme Director

  - Those who **Deliver** - responsible for performing the tasks of scoping, discovering, analysing, transitioning, and monitoring operating model transformation and those who provide oversight to those activities:

    - Operating Model Transformation Managers
    - Transformation Programme/Project Managers
    - Communications Lead
    - Organisational Change Managers

    - Enterprise and Business Architects and other Domain Architects
    - Business Analysts
    - Subject Matter Experts
      - Including Legal, Procurement, Service Management, HR, Security etc.
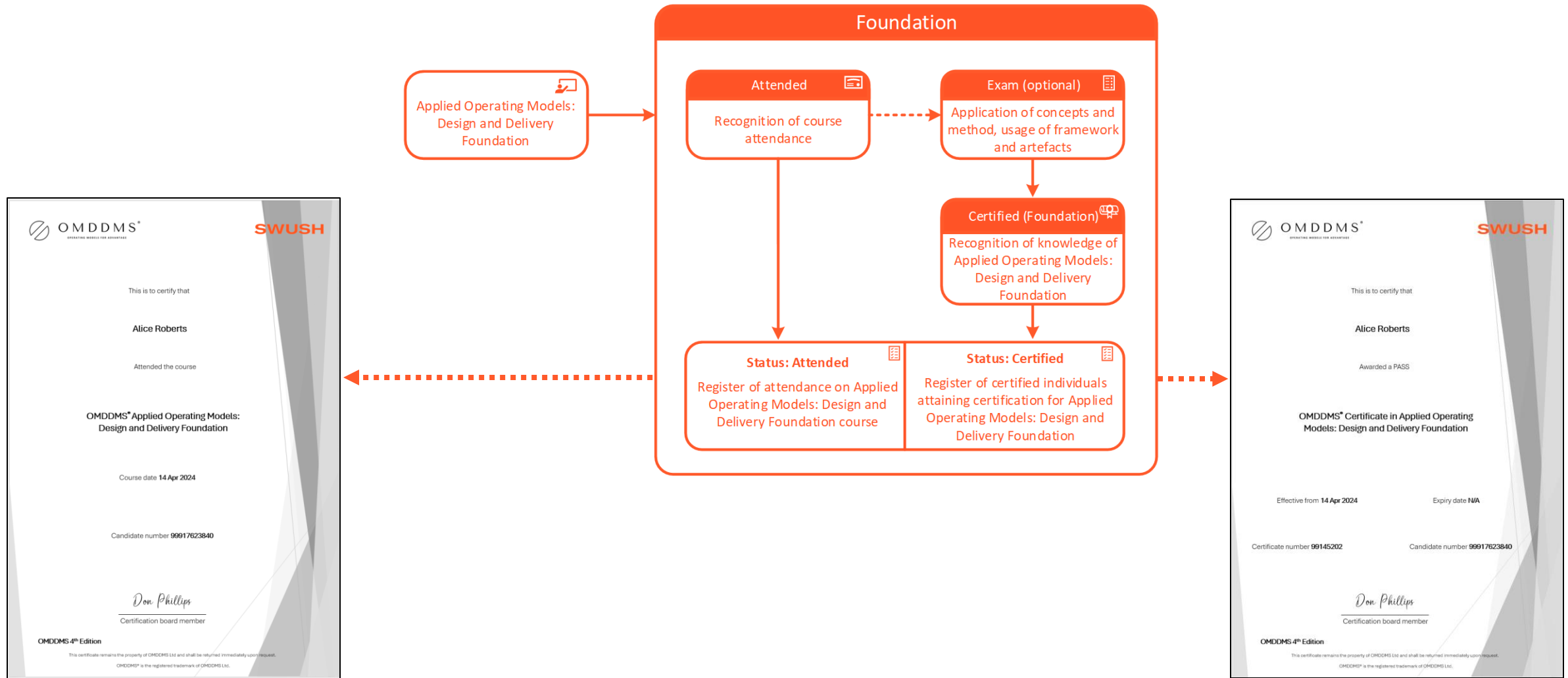
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Inclusions

Attending the Applied Operating Models: Design and Delivery Foundation course, you will get access to the candidate portal, providing:

- Course slides
- Case study including models
- Artefacts
- In-course quizzes
- Practice exams
- Handouts

- Certified and experienced instructors

- Case study, exercises, and quizzes

- Access to digital course material portal

- Access to the OMDDMS library of usable artefacts

- Exam voucher for the online OMDDMS® Applied Operating Models: Design and Delivery Foundation exam

- Candidates are recognised through

  - Attendance route – course attendance:

    - Certificate of attendance

    - (optional) Public register status: Attended

  - Certification route – course attendance and exam pass:

    - Certificate of professional association

    - (optional) Public register status: Certified Foundation

- Option for inclusion on public OMDDMS Certification Register

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Candidate outcome

The exam

- At the end of this course, you'll have six months to take the online exam for which the ATO, who provided your training, will provide you a one-time exam voucher code

  - Exam vouchers are valid for six months; however, you should aim to take the exam within one month of completing your course

- Examination Name: OMDDMS® Applied Operating Models: Design and Delivery Foundation

  - Duration: 75 minutes

  - Format: Multiple-choice examination

  - Number of questions: 50 questions

  - Passing score: 30/50 (60%)

- If you don't achieve a pass, contact your Training Provider for a retake voucher which will be valid for six months

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BOOK YOUR SEAT

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